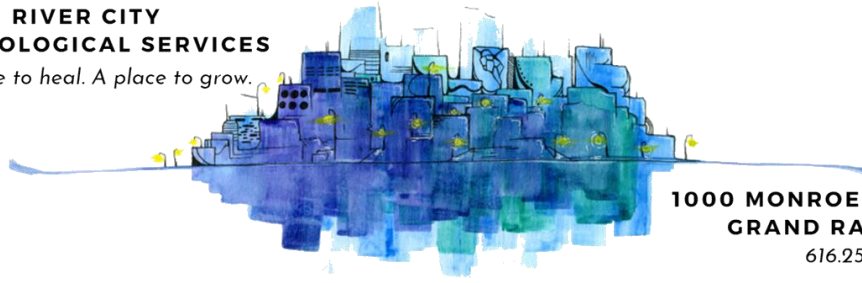


**RIVER CITY  
PSYCHOLOGICAL SERVICES**

*A place to heal. A place to grow.*



**1000 MONROE AVENUE NW  
GRAND RAPIDS, MI  
616.259.7207**

### **Accessibility Statement for River City Psychological Services**

This is an accessibility statement from River City Psychological Services.

#### **Measures to support accessibility**

River City Psychological Services takes the following measures to ensure accessibility of River City Psychological Services:

- Include accessibility as part of our mission statement.
- Appoint an accessibility officer and/or ombudsperson.
- Assign clear accessibility goals and responsibilities.
- Employ formal accessibility quality assurance methods.

#### **Conformance status**

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. River City Psychological Services is partially conformant with WCAG 2.0 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

#### **Feedback**

We welcome your feedback on the accessibility of River City Psychological Services. Please let us know if you encounter accessibility barriers on River City Psychological Services:

- Phone: 616 259 7207
- E-mail: [amy.l.verwey@gmail.com](mailto:amy.l.verwey@gmail.com)
- Postal Address: 1000 Monroe Avenue NW, Grand Rapids, MI 49456

We try to respond to feedback within 2 business days.

#### **Compatibility with browsers and assistive technology**

River City Psychological Services is designed to be compatible with the following assistive technologies:

- The technology is supported natively in widely-distributed user agents that are also accessibility supported (such as HTML and CSS)
- All operating system browsers
- Mobile Compatible

### **Technical specifications**

Accessibility of River City Psychological Services relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

These technologies are relied upon for conformance with the accessibility standards used.

### **Limitations and alternatives**

Despite our best efforts to ensure accessibility of River City Psychological Services , there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for River City Psychological Services:

1. **Comments on blogs:** Images may not have text alternatives because We cannot ensure the quality of contributions. We monitor user comments and typically repair issues within 2 business days. Please use the 'report issue' button if you encounter an issue.

### **Assessment approach**

River City Psychological Services assessed the accessibility of River City Psychological Services by the following approaches:

- Self-evaluation
- External evaluation
- Received external feedback from another organization

### **Evaluation report**

An evaluation statement for River City Psychological Services is available at: <https://www.rivercitypsychological.com/contact-accessibility>.

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### **Date**

This statement was created on 6 September 2022 using the [W3C Accessibility Statement Generator Tool](#).